

Case Study: Rutland City Public Schools – Rutland, Vermont

Introduction

This case study of Rutland City Public Schools Rutland Vermont is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI has improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes because of an increase in direct instruction time (for instance, test scores, student grades, graduation rates, etc.).”

“CPI has great staff Instructors and is very accessible.”

“With CPI we have had more prevention, less reaction, better relationships, and a better understanding of students’ needs.”

“CPI is relevant, thorough, and offers accessible support.”

Challenges

Sought Nonviolent Crisis Intervention® training in order to:

- Meet regulatory compliance
- Reduce workers’ compensation claims
- Improve school culture
- Improve staff confidence in working with challenging student behaviors
- Improve staff skills in managing behaviors

Organization Profile

Organization:
*Rutland City Public
Schools Rutland Vermont *

Industry:
Educational Institution

Environment

- Categorizes their school as:
 - A rural school
 - A public school
 - A special education school
 - A general education school
- Provides refresher training to their staff every 12 months

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)

Results

- Reduced challenging / disruptive behaviors by over 50% since implementing CPI de-escalation techniques
- Decreased the use of physical restraint and seclusion by 50–74% since implementing CPI training
- Agrees that the enhanced content has helped in the following ways:
 - Their trainings are more relevant for more staff
 - They can train more staff, such as general education staff, now that the content is relevant for more roles