

# Sava Senior Care (North Carolina) and Dementia Capable Care

## Introduction

This case study of Sava Senior Care Administrative Services, LLC is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“DCS provides a better understanding of the dementia process and helps staff understand how important their approach and interactions with the residents is.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

“DCS gives our facility a competitive edge, which yields a solid marketing advantage.”

## Challenges

- Sought DCS training and consulting to:
  - Increase client function, safety, and quality of life
  - Improve staff, resident, and family relationships
  - Improve staff skills and confidence in handling challenging behaviors
  - Build or expand a facility or program
  - Reduce psychotropic medication use
  - Reduce ER visits and hospitalizations
  - Meet regulatory compliance
  - Decrease staff turnover and stress

### Company Profile

Company:  
**Sava Senior Care  
Administrative Services**

Company Size:  
**Large Enterprise**

Industry:  
**Health Care**

## Environment

- Describes their memory care environment as:
  - Skilled nursing/long-term care
  - Dementia care unit

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

#### Learn More:

[Crisis Prevention Institute](#)

## Results

- Using DCS training resulted in:
  - Improved provisioning of person-centered care
  - Decreased use of psychotropic medication
  - Decreased falls
  - Decreased weight loss
  - Decreased decline in ADL performance
  - Decreased staff turnover
  - Decreased hospitalizations or ER visits
  - Improved resident engagement in meaningful activities
- Achieved return on their investment with DCS by:
  - Increasing clients' function, safety, and quality of life
  - Improving staff, resident, and family relationships
  - Improving staff skills and confidence in managing challenging behaviors
  - Building or expanding a facility or program
  - Reducing psychotropic medication use
  - Reducing ER visits and hospitalizations
  - Meeting regulatory compliance
  - Decreasing staff turnover and stress