

Case Study: Fresno County Selpa

Introduction

This case study of Fresno County SELPA is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

“CPI has improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“Because of an increase in direct instruction time with CPI training, student outcomes have improved (test scores, student grades, graduation rates, etc.).”

“CPI has provided us with a consistent and reliable source of information and support.”

“CPI has helped us focus on our intent for helping and guiding our students instead of struggling with them.”

“CPI training is high quality from top to bottom.”

Challenges

Sought Nonviolent Crisis Intervention® training in order to:

- Reduce workplace violence rate
- Improve organizational culture
- Improve staff confidence in working with challenging student behaviors
- Improve staff skills in managing behaviors

Environment

- Categorizes their school as:
 - An urban school
 - A special education school
 - Court school for students on probation
- Provides refresher training to their staff every 6 months

Results

Agrees that with the enhanced training content:

- Their trainings are more relevant for more staff
- The Decision-Making Matrix helps their staff analyze the degree, likelihood, and potential outcomes of risk behavior
- The Response Continuum helps their staff consider how they can best help a student decelerate when behaviors have potential risk
- The Physical Skills Evaluation Framework helps their staff consider the safety, effectiveness, acceptability, and transferability of any physical intervention
- The Opt-Out Sequence helps their staff reduce the duration and restrictiveness of physical engagement

Organization Profile

Organization:
Fresno County SELPA

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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