

Bridgeway Homes Ltd – British Columbia, Canada

Introduction

This case study of Bridgeway Homes LTD is based on an August 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“You can also apply these crisis prevention methods to your everyday life!”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI training has given our staff the confidence and tools to build better reporting with our clients, which in turn makes everyone happy!”

“It is great to be able to have that support at your fingertips. Everyone from CPI support services has been very helpful.”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Reduce workplace violence rate
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Has gone through the following CPI advanced training programs:
 - Autism Spectrum Disorders
- Provides refresher training to their staff every 6 months
- Categorizes their environment as foster care

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques
- Reduced the use of force by over 50% since implementing CPI techniques

Organization Profile

Organization:
Bridgeway Homes LTD

Organization Size:
State & Local

Industry:
Government

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)