

Harsha Behavioral Center – Indiana

Introduction

This case study of Harsha Behavioral Center is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“This training ensures safety and security for both staff and our patients.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CP training has helped improve our de-escalation skills and it has given our staff the confidence and skill to manage the most challenging clients with fewer injuries to both staff and clients.”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their mental health organization as an inpatient center.

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 75—99% since implementing CPI training.
- Reduced worker compensation claims by over 50% as a result of implementing CPI techniques.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Reducing injuries
 - Improving staff skills and confidence

Company Profile

Company:
Harsha Behavioral Center

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[🔗 Crisis Prevention Institute](#)