

IASIS Healthcare – Utah

Introduction

This case study of IASIS Healthcare is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“With CPI training, our working environment became more safe and the staff feel more confident in dealing with patients who act out.”

“CPI has improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“CPI training improved my organization’s HCAHPS score.”

“With CPI, everything we teach is true and effective.”

Challenges

Sought Nonviolent Crisis Intervention training to:

- Meet regulatory compliance
- Reduce workplace violence rate
- Improve staff confidence in working with challenging clients
- Improve staff skills in managing behaviors

Environment

- Categorizes their healthcare environment as behavioral.

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 50–74% since implementing CPI training.

Company Profile

Company:
IASIS Healthcare

Company Size:
Large Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)