

Case Study: Foster Care Nonprofit

Introduction

This case study of a small business non-profit company is based on a December 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“CPI has improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“CPI has given our staff more confidence and ability which results in more security and safety for the clients.”

“CPI has great and timely support as well as excellent and quality customer service.”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Meet regulatory compliance
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Has gone through the following CPI advanced training program:
 - Applied Physical Training
- Provides refresher training to their staff every 12 months.
- Categorizes their organization as foster care.

Results

- Reduced challenging / disruptive behaviors by over 50% since implementing CPI de-escalation techniques
- Reduced the use of force by over 50% since implementing CPI techniques

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Small Business

Industry:
Non-profit

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)