

Boys Town – Nebraska

Introduction

This case study of Boys Town is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“Thanks to Nonviolent Crisis Intervention® training, we can support direct care staff with the tools necessary to de-escalate behaviors in a proactive manner.”

“Staff members are more confident in dealing with challenging youth now, and youth are using their coping skills more consistently.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

Challenges

- Sought Nonviolent Crisis Intervention training to:
 - Meet regulatory compliance
 - Improve organizational culture
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their organization / environment as foster care.

Results

- Reduced challenging/disruptive behaviors by up to 20% since implementing CPI de-escalation techniques.
- Reduced the use of force by up to 20% since implementing CPI techniques.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing injuries
 - Reducing staff turnover
 - Reducing liability
 - Improving staff skills and confidence

Organization Profile

Organization:
Boys Town

Industry:
Non-profit

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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