

Robertson County Special Services – Texas

Introduction

This case study of Robertson County Special Services is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“After implementing CPI training, our staff and students are more confident and competent in responding and intervening with difficult students. The overall atmosphere of the campus has changed!”

“CPI provides clear, concise information regarding verbal de-escalation and proactive interventions that enable crisis teams to positively impact the behavior of the acting-out child or adult.”

“CPI improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes because of an increase in direct instruction time (For instance, test scores, student grades, graduation rates, etc.).”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Meet regulatory compliance
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Environment

- Categorizes their school as a rural school.

Results

- Reduced challenging / disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 75—99% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their school.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing injuries
 - Reducing staff turnover
 - Reducing liability
 - Improving staff skills and confidence

Organization Profile

Organization:
Robertson County Special Services

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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