

Case Study: Reducing Challenging Behavior in the Hawaii Dept of Education

Introduction

This case study of Hawaii Dept of Educ is based on a September 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“Using CPI training has led to improved student outcomes because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“I practice the skills I’ve learned on a daily basis.”

“I’ve been provided with great tools and resources to train my staff properly.”

“It creates an overall safer environment for both the staff and the students.”

Challenges

- Sought CPI’s Nonviolent Crisis Intervention® training to help:
 - Meet regulatory compliance
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their school as:
 - Suburban school
 - Public school
 - Special education
- Provides CPI refresher training to their staff every 6 months.

Results

- Reduced challenging and disruptive behaviors by over 50% since implementing CPI de-escalation techniques.

Organization Profile

Organization:
Hawaii Dept of Educ

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)