

Advanced Minnesota and Dementia Capable Care Training

Introduction

This case study of Advanced Minnesota is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI and DCS have impressed me with their quality materials and professionalism. When I network with other dementia experts, they solidly agree with the concepts put forth by the Dementia Capable Care training program.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

“DCS gives our facility a competitive edge, which yields a solid marketing advantage.”

“Every time I deliver a class to an organization, I have a handful of staff who are not convinced that their time will be spent wisely with me. After all, they have lived and breathed these experiences for a long time. By the end of the day, their attitude has turned 180 degrees, to excitement for the opportunity to try the new techniques they have learned. It’s like a new door has been opened for them – bringing a whole realm of wonderful possibilities for their residents.”

Challenges

- Sought DCS training and consulting to address the following:
 - Increasing clients’ function, safety, and quality of life
 - Improving staff, resident, and family relationships
 - Improving staff skills and confidence in handling challenging behaviors
 - Building or expanding a facility or program
 - Maximizing reimbursements
 - Increasing census and revenue
 - Reducing psychotropic medication use
 - Reducing ER visits and hospitalizations
 - Meeting regulatory compliance
 - Decreasing staff turnover and stress
 - Our community facilities face all of these challenges. Our role is to provide training to find answers to these problems.

Organization Profile

Organization:
Advanced Minnesota

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)

Environment

- Describes their memory care environment as LTC facilities

Results

- In follow-up conversations, facilities have reported that using DCS training resulted in the following:
 - Improved provisioning of person-centered care
 - Decreased use of psychotropic medication
 - Decreased falls
 - Decreased weight loss
 - Decreased decline in ADL performance
 - Decreased staff turnover
 - Decreased hospitalizations or ER visits
 - Improved resident engagement in meaningful activities.
- Achieved return on their investment with DCS by:
 - Increasing clients’ function, safety, and quality of life
 - Improving staff, resident, and family relationships
 - Improving staff skills and confidence in managing challenging behaviors
 - Building or expanding a facility or program
 - Maximizing reimbursements (appropriate therapy service referrals and utilization)
 - Increasing census and revenue
 - Reducing psychotropic medication use
 - Reducing ER visits and hospitalizations
 - Meeting regulatory compliance
 - Decreasing staff turnover and stress
 - As a training service provider, we see the ROI when our customers see success this as a result of our work.