

Cygnnet Health Care Limited

Introduction

This case study of Cygnnet Health Care Limited is based on a May 2017 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills improved overall safety, and has become ingrained in our training.”

“Through delivering the MAPA Programme the organisation is able to deliver an accredited programme of training, that incorporates and meets the standards and recommendations of both national guidance and legislation. Where the focus is on non-physical skills, risk assessment, and least restrictive practice, whilst ensuring the safety of both service users and staff is maintained.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Crisis Prevention Institute:

- Sought CPI training because of the following:
 - Meet regulatory compliance
 - Reduce workplace violence rate
 - Improve organisational culture
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviours

Use Case

The key feature and functionality of Crisis Prevention Institute that the surveyed company uses:

- Categorises their environment as forensic.

Results

The surveyed company achieved the following results with Crisis Prevention Institute:

- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing injuries
 - Improving staff skills and confidence

Company Profile

Company:
Cygnnet Health Care Limited

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)