

Case Study: How Caldwell County Schools Reduces Challenging Behavior

Introduction

This case study of Caldwell County Schools is based on a September 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“Our students know that when we respond it will be done with a safe, caring, supportive approach.”

“The Global Professional Instructors who train us are phenomenal! Their knowledge and enthusiasm sets the standard for us. I have always appreciated their direct support and assistance (in person, through email, in the Instructor Community on Yammer) to figure out how to handle crisis situations.”

“CPI has made a difference for our staff and students in that our students know that when they’re having a difficult moment, we will do everything we can to support them in calming down and turning it around.”

Challenges

Sought Nonviolent Crisis Intervention® training to:

- Improve school culture
- Improve staff confidence in working with challenging students
- Improve staff skills in managing behaviors

Environment

- Categorizes their school as:
 - Rural school
 - Public school
 - Special education
 - General education
- Has gone through the following CPI advanced training program:
 - Autism Spectrum Disorders

Results

Reduced challenging and disruptive behaviors by over 50% since implementing CPI de-escalation techniques.

Organization Profile

Organization:
Caldwell County Schools

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)