

# Health South Corporation – Alabama

## Introduction

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This case study of HealthSouth Corporation – Alabama is based on an August 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI training has taught us how to effectively deal with individuals who have high-risk behavior.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI support has been wonderful. Anytime I call in everyone is so friendly and helpful.”

## Challenges

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Sought Nonviolent Crisis Intervention® training to:

- Improve staff skills in managing behaviors
- Assist staff in working with patients who have brain injuries

## Environment

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Categorizes their mental health environment as an inpatient center.

## Results

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- Reduced challenging/disruptive behaviors by 40–49% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraints and seclusions by 100% since implementing CPI training.

### Company Profile

Company:  
**HealthSouth Corporation – Alabama**

Company Size:  
**Large Enterprise**

Industry:  
**Health Care**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

[Crisis Prevention Institute](#)