

Case Study: Centralia High School Annex, Illinois

Introduction

This case study of Centralia High School – Annex is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI has improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes because of an increase in direct instruction time (for instance, test scores, student grades, graduation rates, etc.).”

“As an instructor, I have been able to reach out to my coworkers and collaborate on various ideas, concepts, and techniques that help to better our school.”

“Safety, Safety, Safety! CPI stresses the importance of respect and understanding.”

“I have been using CPI for the past 20 years and find it to be the most effective technique for dealing with difficult students.”

Challenges

- Sought Nonviolent Crisis Intervention® training in order to:
 - Reduce workers’ compensation claims
 - Improve organizational culture
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Organization Profile

Organization:
Centralia High School – Annex

Industry:
Educational Institution

Environment

- Categorizes their school as:
 - A public school
 - A day school
 - A special education school
- Provides refresher training to their staff every 12 months.

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)

Results

- Reduced challenging / disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 75–99% since implementing CPI training.