

Large Enterprise Health Care Company (Iowa) and Dementia Capable Care Training

Introduction

This case study of a large enterprise health care company is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“I have been a Nonviolent Crisis Intervention® Instructor and a Dementia Capable Care Instructor for some time now and have seen the positive effects training has on staff performance first hand.”

“DCS gives our facility a competitive edge which yields a solid marketing advantage.”

“Staff awareness has led to better interactions with patients. Staff are motivated and prepared for these patients.”

Challenges

- Sought DCS training and consulting to:
 - Increase client function, safety, and quality of life
 - Improve staff, resident, and family relationships
 - Improve staff skills and confidence in handling challenging behaviors
 - Reduce ER visits and hospitalizations

Environment

The key features and functionalities of Crisis Prevention Institute that the surveyed company uses:

- Describes their memory care environment as hospital / acute

Results

- Using DCS training resulted in:
 - Improved provisioning of person-centered care
 - Decreased falls
- Achieved return on their investment with DCS by:
 - Increasing clients' function, safety, and quality of life
 - Improving staff, resident, and family relationships
 - Improving staff skills and confidence in managing challenging behaviors
 - Building or expanding a facility or program

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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