

# Boys & Girls Club of Harrison-Crawford Counties – Indiana

## Introduction

This case study of Boys & Girls Club of Harrison-Crawford Counties is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI has given me the confidence and tools to do my job to the best of my ability.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Lowering staff anxiety has helped staff be more calm and efficient when working with youth.”

## Challenges

- Sought Nonviolent Crisis Intervention training to:
  - Improve organizational culture
  - Improve staff confidence in working with challenging clients
  - Improve staff skills in managing behaviors

## Environment

- Categorizes their environment as a boys and girls club.

## Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Achieved return on investment with CPI by:
  - Meeting regulatory compliance
  - Reducing injuries
  - Reducing liability
  - Improving staff skills and confidence

### Organization Profile

Organization:  
\*Boys & Girls Club of  
Harrison-Crawford  
Counties \*

Industry:  
**Educational Institution**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

[Crisis Prevention  
Institute](#)