Federal Government (Florida) and Dementia Capable Care Training

Introduction

This case study of a federal government is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

> " "DCS has good programs, good instructors, and interesting and up-to-date material."
>
> "DCS gave staff the tools and research needed to more fully understand the dementia process and its effects on patients and families / caregivers, which in turn helped the patients' quality of life and engagement with others."
>
> "DCS has improved staff skills in promoting positive behavioral responses with clients."
>
> "DCS gives our facility a competitive edge which yields a solid marketing advantage."

Challenges

- Sought DCS training and consulting to:
  - Increase client function, safety, and quality of life
  - Improve staff, resident, and family relationships
  - Improve staff skills and confidence in handling challenging behaviors
  - Reduce psychotropic medication use
  - Meet regulatory compliance
  - Decrease staff turnover and stress

Environment

- Describes their memory care environment as a dementia care unit.

Results

- Improved their dementia care practices by 25–49%.
- Using DCS training resulted in:
  - Improved provisioning of person-centered care
  - Decreased use of psychotropic medication
  - Decreased weight loss
  - Decreased hospitalizations or ER visits
- Achieved return on their investment with DCS by:
  - Increasing clients' function, safety, and quality of life
  - Improving staff, resident, and family relationships
  - Improving staff skills and confidence in managing challenging behaviors
  - Reducing psychotropic medication use
  - Reducing ER visits and hospitalizations
  - Meeting regulatory compliance

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
Federal

Industry:
Government

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

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 Crisis Prevention Institute