

Medium Enterprise Health Care Company (Mississippi) and Dementia Capable Care Training

Introduction

This case study of a medium enterprise health care company is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“The training is excellent and the follow-up support has been fabulous as well. The training we can provide our staff through CPI raises our standards in the care we provide.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

“DCS gives our facility a competitive edge which yields a solid marketing advantage.”

“DCS training has shown the staff ways to engage with our residents based on their cognitive levels. They were always asking what they could do with the residents and now that they understand their cognitive levels, activities are more meaningful and bring out best abilities to learn.”

Challenges

- Sought DCS training and consulting to:
 - Increase client function, safety, and quality of life
 - Improve staff, resident, and family relationships
 - Improve staff skills and confidence in handling challenging behaviors
 - Build or expand a facility or program
 - Increase census and revenue
 - Reduce psychotropic medication use
 - Reduce ER visits and hospitalizations
 - Decrease staff turnover and stress

Environment

- Describes their memory care environment as a dementia care unit.

Results

- Improved their dementia care practices by over 75%.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

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