

# Case Study: Alabama Unified Judicial System

## Introduction

This case study of Alabama Unified Judicial System is based on a August 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“The staff talk the residents down and identify what level they are at by using the Crisis Development Model. Staff learn more from the residents now and gain useful information that can be passed on to the court system.”

“I received great training from CPI and I teach with the same enthusiasm that I learned in training. When teaching, you show the staff how it does work.”

## Challenges

Sought Nonviolent Crisis Intervention® training to:

- Improve staff confidence in working with challenging clients
- Improve staff skills in managing behaviors

## Environment

Categorizes their environment as a juvenile corrections facility.

## Results

- Reduced challenging/disruptive behaviors by up to 20% since implementing CPI de-escalation techniques.
- Reduced the use of force by up to 20% since implementing CPI techniques.
- Increased staff skills and facility safety.

### Organization Profile

Organization:  
**Alabama Unified Judicial System**

Organization Size:  
**State & Local**

Industry:  
**Government**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)