

Virgin Care Services

Introduction

This case study of Virgin Care Services is based on an April 2017 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“We have been able to reduce the number of treatments carried out under general anaesthesia. Staff are more confident and comfortable using these skills and have the knowledge that our service backs the use of such skills.”

“The CPI programmes work well and can be easily applied in the workplace.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

Challenges

- Sought CPI training to:
 - Meet regulatory compliance
 - Reduce worker compensation claims
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their mental health organization / environment as community health.

Results

- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing liability
 - Improving staff skills and confidence

Company Profile

Company:
Virgin Care Services

Company Size:
Large Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)