

# So Others Might Eat – Washington, D.C.

## Introduction

This case study of So Others Might Eat is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“The training has provided staff with techniques that help them to feel equipped to prevent possible crises; has given staff the confidence to know how to protect themselves and those we serve should a crisis arise. The training has also given a guide and the language to effectively process crisis situations after they have been resolved.”

## Challenges

- Sought Nonviolent Crisis Intervention training because of the following:
- Improve organizational culture
- Improve staff confidence in working with challenging clients
- Improve staff skills in managing behaviors

## Environment

- Categorizes their mental health organization / environment as community health.

## Results

- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
  - Meeting regulatory compliance
  - Reducing staff turnover
  - Improving staff skills and confidence

### Organization Profile

Organization:  
\*So Others Might Eat \*

Industry:  
**Non-profit**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

[Crisis Prevention Institute](#)