

Nonprofit (Manitoba) and Dementia Capable Care Training

Introduction

This case study of a non-profit is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“DCS helped us train staff for this new unit and is now provided on an on-going basis for the entire staff.”

“DCS personnel are helpful and pleasant to deal with, and their courses are comprehensive.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

Challenges

- Sought DCS training and consulting to:
 - Train staff of a newly opened dementia care unit

Environment

- Describes their memory care environment as a dementia care unit.

Results

- Using DCS training resulted in:
 - Improved provisioning of person-centered care
- Achieved return on their investment with DCS by:
 - Improving staff skills and confidence in managing challenging behaviors
 - Building or expanding a facility or program

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Industry:
Non-profit

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

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