

Lake District Hospital – Oregon

Introduction

This case study of Lake District Hospital is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“Nonviolent Crisis Intervention® training gives our staff a greater understanding of the principles of de-escalation.”

“CPI is a good program. It’s been very helpful in the past and it’s getting even better.”

Challenges

- Sought Nonviolent Crisis Intervention training to:
 - Meet regulatory compliance
 - Improve organizational culture
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their healthcare environment as ED, medical/surgical, long-term care, and L&D, mental health, pediatrics, critical care, and outpatient infusions.

Results

- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by meeting regulatory compliance and improving staff skills and confidence.

Company Profile

Company:
Lake District Hospital

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)