

Case Study: Geraldton District Hospital, Ontario

Introduction

This case study of Geraldton District Hospital is based on a August 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI has improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“I have been able to educate the staff in a more relaxed atmosphere and with relaxation comes the ability to adapt and learn.”

“The training has educated our staff about the many different ways to treat people and it has allowed staff to recognize signs of escalation as well as when de-escalation techniques are most appropriate to implement.”

Challenges

Sought Nonviolent Crisis Intervention® training in order to:

- Meet regulatory compliance

Environment

Categorizes their healthcare environment as General Duty.

Results

Decreased the use of physical restraints and seclusions by 75–99% since implementing CPI training.

Company Profile

Company:
Geraldton District Hospital

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)