

Tenet Healthcare Corporation – California

Introduction

This case study of Tenet Healthcare Corporation is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI training improved my organization’s HCAHPS score.”

“Our staff say CPI’s training gives them valuable tools to protect themselves and patients, and that they can use the skills at work and in their homes.”

“The program is well organized and teaches effective techniques.”

Challenges

Sought Nonviolent Crisis Intervention® training to:

- Meet regulatory compliance
- Improve staff skills in managing behaviors

Environment

Categorizes their healthcare environment as an acute care hospital / trauma center.

Results

- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing injuries
 - Reducing liability
 - Improving staff skills and confidence

Company Profile

Company:
Tenet Healthcare Corporation

Company Size:
Fortune 500

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)