

Rutland Regional Medical Center (Vermont) and Dementia Capable Care Training

Introduction

This case study of Rutland Regional Medical Center is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI is a well-run institution that provides valuable information to aid us in performing our jobs more effectively for our patients.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

“DCS gives our facility a competitive edge, which yields a solid marketing advantage.”

“It has gotten staff engaged in paradigm shifts in the way we view patients. We are opening our eyes to seeing someone for their abilities and not their disabilities. This has been very empowering for staff and at the same time is beneficial to our patient population with dementia.”

Challenges

- Sought DCS training and consulting to:
 - Increase client function, safety, and quality of life
 - Improve staff skills and confidence in handling challenging behaviors
 - Reduce ER visits and hospitalizations
 - Meet regulatory compliance
 - Decrease staff turnover and stress

Environment

- Describes their memory care environment as a hospital

Results

- Using DCS training resulted in:
 - Improved provisioning of person-centered care
 - Decreased falls
 - Improved resident engagement in meaningful activities
- Achieved return on their investment with DCS by:
 - Increasing clients' function, safety, and quality of life
 - Improving staff skills and confidence in managing challenging behaviors

Company Profile

Company:
Rutland Regional Medical Center

Company Size:
Large Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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