

## AMIkids Inc. – South Carolina

### Introduction

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This case study of AMIkids Inc. is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“This is an excellent program that’s designed to take a nonviolent approach to a crisis situation. It minimizes injury and promotes professionalism.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI training gives staff a professional and therapeutic approach to juveniles experiencing a crisis situation. It helps staff understand the behaviors of our juveniles and how to effectively approach those behaviors.”

“Our staff are confident and feel that the CPI program has helped enhance how they shape and respond to negative behaviors.”

### Challenges

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- Sought Nonviolent Crisis Intervention training to:
  - Meet regulatory compliance
  - Reduce workplace violence rate
  - Reduce worker compensation claims
  - Improve organizational culture
  - Improve staff confidence in working with challenging clients
  - Improve staff skills in managing behaviors

#### Organization Profile

Organization:  
**AMIkids Inc.**

Industry:  
**Non-profit**

### Environment

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- Categorizes their organization as a juvenile corrections facility.

#### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

#### Learn More:

[Crisis Prevention Institute](#)

### Results

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- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Reduced the use of force by over 50% since implementing CPI techniques.
- Reduced worker compensation claims by over 50% as a result of implementing CPI techniques.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
  - Meeting regulatory compliance
  - Reducing injuries
  - Reducing worker compensation claims
  - Reducing staff turnover
  - Improving staff skills and confidence