

CRISIS PREVENTION INSTITUTE CASE STUDY

Milford School District - Deleware

Introduction

This case study of PolyTech Schools is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

"Excellent trainings. Staff take a closer look at their behavior and have to think outside the box on how to address students' behaviors."

"CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training."

"Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)"

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Meet regulatory compliance
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Organization Profile

Organization: PolyTech Schools

Industry: **Educational Institution**

Environment

- Categorizes their school as:
 - A rural school
 - A public school

Results

- Reduced challenging and disruptive behaviors by 30-39% since implementing CPI de-escalation techniques
- Decreased the use of physical restraint and seclusion by 50–74% since implementing CPI training
- Agrees that the enhanced content has helped them, their staff, and their
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing injuries
 - Reducing staff turnover
 - Reducing liability
 - Improving staff skills and confidence

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

Crisis Prevention Institute

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