

# Minnesota Public Schools – Roz Hoff

## Introduction

This case study of Minnesota Public Schools is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI provides great skills for all teachers to have!”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI training techniques keep everyone safe.”

## Challenges

- Sought Nonviolent Crisis Intervention® training to:
  - Meet regulatory compliance
  - Improve staff confidence in working with challenging student behaviors
  - Improve staff skills in managing behaviors

## Environment

- Categorizes their school as:
  - A rural school
  - A special education school

## Results

- Decreased the use of physical restraint and seclusion by 75–99% since implementing CPI training.
- Achieved return on investment with CPI by:
  - Meeting regulatory compliance
  - Reducing injuries
  - Reducing worker compensation claims
  - Improving staff skills and confidence

### Organization Profile

Organization:  
**Minnesota Public Schools**

Industry:  
**Educational Institution**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

#### Learn More:

[Crisis Prevention Institute](#)