

Harrogate & District NHS Foundation Trust

Introduction

This case study of a foundation is based on an April 2017 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Makes you more confident in dealing with our more challenging patients and makes you look at how parents/carers are restraining patients too and encourages you to prevent this.”

Challenges

The business challenges that led the profiled organisation to evaluate and ultimately select Crisis Prevention Institute:

- Sought CPI training because of the following:
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviours

Use Case

The key features and functionalities of Crisis Prevention Institute that the surveyed organisation uses:

- Categorises their organisation / environment as community health.

Results

The surveyed organisation achieved the following results with Crisis Prevention Institute:

- Achieved return on investment with CPI by:
 - Improving staff skills and confidence

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Industry:
Foundation

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)