

The Gardens at Columbine (Colorado) and Dementia Capable Care

Introduction

This case study of The Gardens at Columbine is based on an October 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I find CPI’s training very beneficial. I find CPI has great personal follow-up and wonderful resources.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

“It has improved how we care for our residents and has allowed us to bring this training to all our staff.”

Challenges

- Sought DCS training and consulting to:
 - Increase client function, safety, and quality of life
 - Improve staff, resident, and family relationships
 - Improve staff skills and confidence in handling challenging behaviors
 - Build or expand a facility or program
 - Reduce psychotropic medication use
 - Reduce ER visits and hospitalizations
 - Decrease staff turnover and stress

Company Profile

Company:
The Gardens at Columbine

Company Size:
Small Business

Industry:
Health Care

Environment

- Describes their memory care environment as:
 - Assisted living
 - Dementia care unit

Results

- Improved their dementia care practices by 50–74%.
- Using DCS training resulted in:
 - Improved provisioning of person-centered care
 - Decreased use of psychotropic medication
 - Decreased weight loss
 - Decreased decline in ADL performance
 - Decreased hospitalizations or ER visits
 - Improved resident engagement in meaningful activities
- Achieved return on their investment with DCS by:
 - Increasing clients’ function, safety, and quality of life
 - Improving staff, resident, and family relationships
 - Improving staff skills and confidence in managing challenging behaviors
 - Building or expanding a facility or program
 - Reducing psychotropic medication use
 - Reducing ER visits and hospitalizations

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)