

Cheshire Care Services

Introduction

This case study of Cheshire Care Services is based on an April 2017 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“My training was everything that I expected. It was delivered clearly and in a format easy to understand. The Instructor answered any questions fully and checked throughout that everyone was clear on what had been discussed.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Staff are more confident if they need to implement.”

Challenges

- Sought CPI training to:
 - Meet regulatory compliance
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their mental health organization / environment as Day Centre and Supported Living.

Results

- Agrees that the enhanced content has helped them, their staff and their organization.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Improving staff skills and confidence

Company Profile

Company:
Cheshire Care Services

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)