

# Kids First – Saskatchewan

## Introduction

This case study of Kids First – Saskatchewan is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I have been training for quite a few years and I believe in the CPI program 100%. I use the principles in my job quite frequently.”

“CPI has made a difference for us by building confidence and self-esteem in our staff.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

## Challenges

- Sought Nonviolent Crisis Intervention training to:
  - Reduce workplace violence rate
  - Improve staff confidence in working with challenging clients
  - Improve staff skills in managing behaviors

## Environment

- Categorizes their mental health organization as a mental health addiction facility.

## Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 75–99% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by improving staff skills and confidence.

### Company Profile

Company:  
**Kids First – Saskatchewan**

Company Size:  
**Medium Enterprise**

Industry:  
**Telecommunications  
Services**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)