

Case Study: Child Focus, Inc.

Introduction

This case study of Child Focus, Inc. is based on a August 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI has improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“CPI has given our staff the confidence to go into a crisis with a plan and an expected positive result.”

“CPI has developed their curriculum as times change and have adapted their teaching models to best meet the needs of the staff using it.”

“CPI works!”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Meet regulatory compliance
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Has gone through the following CPI advanced training programs:
 - Autism Spectrum Disorders
 - Enhanced Verbal Skills
 - Applied Physical Training
- Categorizes their organization as Children and Family Mental Health Services.

Results

- Reduced challenging / disruptive behaviors by over 50% since implementing CPI de-escalation techniques
- Reduced the use of force by over 50% since implementing CPI techniques

Organization Profile

Organization:
Child Focus, Inc.

Industry:
Non-profit

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)