

Medium Enterprise Health Care Company (Virginia) and Dementia Capable Care Training

Introduction

This case study of a medium enterprise health care company is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“I have completed the Certified Instructor training in the Dementia Capable Care program and found it to be very accurate, well laid out, and user-friendly. I have recommended CPI to colleagues.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

“DCS gives our facility a competitive edge, which yields a solid marketing advantage.”

“DCS has improved staff understanding and awareness of dementia and the reasons behind some of the behaviors. They are learning to implement skills to address behaviors, but changing a culture takes time and man power.”

Challenges

- Sought DCS training and consulting to:
 - Increase client function, safety, and quality of life
 - Improve staff skills and confidence in handling challenging behaviors
 - Build or expand a facility or program
 - Reduce psychotropic medication use

Environment

- Describes their memory care environment as:
 - Assisted living
 - Skilled nursing/long-term care

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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