

Success with CPI: Illinois Public Schools

Introduction

This case study of Illinois Public Schools is based on a February 2021 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I think teaching the art of communication and “diffusing” the situation is invaluable. CPI has a great foundation for helping people understand how to diffuse situations.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select Crisis Prevention Institute:

- Top priorities within their district (or school) over the next 12 months:
 - Student health and well-being
 - Rebuilding classroom culture and routines
- Concerns about K-12 comeback plans over the next 12 months:
 - Student trauma, mental health issues and increased anxiety
 - Disruptive behaviors in the classroom
 - Teacher stress, mental health issues and increased anxiety

Environment

The key features and functionalities of Crisis Prevention Institute that the surveyed organization uses:

- Educational facility they work in:
- They have been in partnership with CPI for 1-2 years.
- CPI training programs their organization uses:
 - Verbal Intervention
 - Nonviolent Crisis Intervention (NCI)

Results

The surveyed organization achieved the following results with Crisis Prevention Institute:

- Since implementing CPI Training in their schools, they’ve created a safer environment for their staff and students
- Compared to other de-escalation training programs that Illinois Public Schools have attended, they ranked CPI as Best-In-Class in the following:
 - Prevention & verbal de-escalation skills
 - Disengagement safety techniques
 - Risk assessment framework
 - Physical intervention techniques
 - Training materials
 - Live, virtual training experience
 - In-person classroom training experience
 - Participant training support

Organization Profile

Organization:
Illinois Public Schools

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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