

State of Wisconsin

Introduction

This case study of State of Wisconsin is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI teaches the staff on how to deal with challenging behaviors.”

Challenges

- Sought Nonviolent Crisis Intervention training because of the following:
- Improve staff confidence in working with challenging clients
- Improve staff skills in managing behaviors

Environment

- Categorizes their mental health organization / environment as acute care.

Results

- Reduced challenging/disruptive behaviors by 40–49% since implementing CPI de-escalation techniques.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Reducing injuries
 - Improving staff skills and confidence

Organization Profile

Organization:
State of Wisconsin

Organization Size:
State & Local

Industry:
Government

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)