

# Case Study: South Central Ohio Educational Service Center

## Introduction

This case study of South Central Ohio Educational Service Center is based on a September 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

“CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“In my own building, we may restrain one time, if any, during a school year. We rely heavily on de-escalation techniques to reduce challenging and disruptive behaviors.”

“I have always been able to get my questions answered in a timely manner and everyone in CPI’s Support Services has been supportive of my needs and willing to assist.”

“Through staff consistently using the techniques, students know what to expect from staff, which reduces confusion and helps our students feel safe and secure in knowing how teachers respond.”

“For educators, CPI provides the most valuable tools for classroom management.”

## Challenges

Sought Nonviolent Crisis Intervention® training to:

- Meet regulatory compliance
- Reduce workplace violence rate
- Improve organizational culture
- Improve staff confidence in working with challenging students
- Improve staff skills in managing behaviors

### Organization Profile

Organization:  
**South Central Ohio  
Educational Service Center**

Industry:  
**Educational Institution**

## Environment

- Categorizes their school as the following:
  - Rural school
- Has gone through the following CPI advanced training programs:
  - Autism Spectrum Disorders
  - Applied Physical Training

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

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## Results

- Reduced challenging and disruptive behaviors by over 50% since implementing CPI de-escalation techniques.