

Medium Enterprise Health Care Company

Introduction

This case study of a medium enterprise health care company is based on an April 2017 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Patients have expressed how much better they feel when in a crisis. Staff have commented that there are more options to make decisions and they have found that the skill have worked in practice despite initial reservations”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Crisis Prevention Institute:

- Sought CPI training because of the following:
 - The organisation sought out to ensure better ways of working, part of a review process

Use Case

The key features and functionalities of Crisis Prevention Institute that the surveyed company uses:

- Categorises their mental health organisation / environment as Catering for different pathways of support for people, medium low secure and locked services.

Results

The surveyed company achieved the following results with Crisis Prevention Institute:

- agrees that the enhanced content has helped them, their staff, and their organisation.
- Achieved return on investment with CPI by:
 - No sure as this is not information i have at this time

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)