

Magic City Enterprises – Wyoming

Introduction

This case study of Magic City Enterprises – Wyoming is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I believe in the philosophy of CPI. I have seen results in our participants and staff that benefit from applying CPI to their routines.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI training improved my organization’s HCAHPS score.”

“CPI training has given our staff more confidence in handling physical behaviors. Several participants have reduced their behaviors by appropriate staff responses. CPI responses are used to help our participants gain control over their behaviors by the staff responding and supporting them in a therapeutic manner.”

Challenges

Sought Nonviolent Crisis Intervention® training to improve staff skills in managing behaviors.

Use Case

Categorizes their healthcare environment as a rehabilitation and residential setting for adults with intellectual disabilities.

Results

- Decreased the use of physical restraints and seclusions by 75–99% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing injuries
 - Reducing worker compensation claims
 - Reducing liability
 - Improving staff skills and confidence

Organization Profile

Organization:
Magic City Enterprises – Wyoming

Industry:
Non-profit

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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