

# Education Achievement Authority – Michigan

## Introduction

This case study of Education Achievement Authority is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI provides high-quality training, research-based intervention practices, and outstanding customer support!”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“CPI has made a difference in the lives of our staff and students in that there is an increased level of safety perceived by both. Staff feels better equipped in the de-escalation process, which decreases office referrals, explosive student behaviors, suspensions, and the need for restraint/seclusion. It has been a blessing to see the use of handcuffing students by security guards virtually eliminated!”

## Challenges

- Sought Nonviolent Crisis Intervention® training to:
  - Meet regulatory compliance
  - Improve organizational culture
  - Improve staff confidence in working with challenging student behaviors
  - Improve staff skills in managing behaviors
  - Improve the overall safety of staff and students

### Organization Profile

Organization:  
**Education Achievement Authority**

Industry:  
**Educational Institution**

## Use Case

- Categorizes their school as an urban school.

## Results

- Reduced challenging/disruptive behaviors by 40–49% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 75–99% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their school.
- Achieved return on investment with CPI by:
  - Meeting regulatory compliance
  - Reducing injuries
  - Reducing staff turnover
  - Reducing liability
  - Improving staff skills and confidence

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

#### Learn More:

[Crisis Prevention Institute](#)