

M.O.R.E. Services – New Brunswick

Introduction

This case study of M.O.R.E. Services is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“To remind staff not to take things personally is a very big thing for us.”

Challenges

- Sought Nonviolent Crisis Intervention training because of the following:
- Improve staff confidence in working with challenging clients

Environment

- Categorizes their mental health organization / environment as a group home.

Results

- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing injuries
 - Reducing liability
 - Improving staff skills and confidence

Company Profile

Company:
M.O.R.E. Services

Company Size:
Small Business

Industry:
Construction

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)