

Case Study: Santa Ana Unified School District

Introduction

This case study of Santa Ana Unified School District is based on a September 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“Our staff have greater confidence in working with troubled youth.”

“The support has been great! Every time I needed anything, CPI Instructor Services has been friendly and available.”

“CPI has made a difference in the lives of our school’s staff and students in the relationship-building.”

Challenges

Sought Nonviolent Crisis Intervention® training to:

- Improve staff confidence in working with challenging students
- Improve staff skills in managing behaviors

Environment

- Categorizes their school as the following:
 - Urban school
- Has gone through the following CPI advanced training programs:
 - Enhancing Verbal Skills
 - Applied Physical Training

Results

Reduced challenging and disruptive behaviors by over 50% since implementing CPI de-escalation techniques.

Organization Profile

Organization:
Santa Ana Unified School District

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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