

Muscogee Creek Nation Health System – Oklahoma

Introduction

This case study of Muscogee Creek Nation Health System is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“With CPI, staff are more confident in dealing with acting-out clients.”

Challenges

- Sought Nonviolent Crisis Intervention training because of the following:
 - Improve staff skills in managing behaviors

Environment

- Categorizes their mental health organization / environment as community health.

Results

- Reduced challenging / disruptive behaviors by 30–39% since implementing CPI de-escalation techniques.
- Agrees that the enhanced content has helped them, their staff, and their organization
- Achieved return on investment with CPI by:
 - Improving staff skills and confidence

Company Profile

Company:
**Muscogee Creek Nation
Health System**

Company Size:
Medium Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention
Institute](#)