

# Randolph County Schools – North Carolina

## Introduction

This case study of Randolph County Schools is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“This training is a very great resource to use for de-escalation procedures and for the safest restraints. It is simple and has very easy steps to follow.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI has helped us cope and deal with different types of behaviors and use different de-escalation techniques to help students overcome their behaviors.”

## Challenges

- Sought Nonviolent Crisis Intervention® training to :
  - Meet regulatory compliance
  - Improve organizational culture
  - Improve staff confidence in working with challenging behaviors
  - Improve staff skills in managing behaviors

## Environment

- Categorizes their environment as behavioral.

## Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraints and seclusions by 75–99% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
  - Meeting regulatory compliance
  - Reducing liability
  - Improving staff skills and confidence

### Organization Profile

Organization:  
**Randolph County Schools**

Industry:  
**Educational Institution**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

#### Learn More:

[Crisis Prevention Institute](#)