

Youth Achievement Centre – Yukon Territory

Introduction

This case study of Youth Achievement Centre is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I have been able to use most CPI skills in my work and I have been satisfied that my interventions were done in a professional way that showed my clients respect.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Staff are able to apply a standard approach to every crisis, thereby creating consistency when dealing with youth in crisis.”

Challenges

- Sought Nonviolent Crisis Intervention training to:
 - Meet regulatory compliance
 - Improve organizational culture
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their organization / environment as youth development.

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing liability
 - Improving staff skills and confidence

Organization Profile

Organization:
Youth Achievement Centre

Organization Size:
State & Local

Industry:
Government

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)