

Health South Corporation – New York

Introduction

This case study of HealthSouth Corporation – New York is based on an April 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI training creates a safer environment for everyone.”

“CPI Nonviolent Crisis Intervention training makes individuals more confident in de-escalating crisis situations.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI training improved my organization’s HCAHPS score.”

“I think CPI training is a really good thing to have in health care.”

Challenges

Sought Nonviolent Crisis Intervention® training to reduce their workplace violence rate.

Environment

- Categorizes their healthcare environment as Rehab.
- Provides refresher training to their staff every 6 months.

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraints and seclusions by 50–74% since implementing CPI training.
- Agree that the enhanced content has helped them train more staff because the content is relevant for more staff.

Company Profile

Company:
HealthSouth Corporation – New York

Company Size:
Large Enterprise

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)