

# Civilian Student Training Program – Arkansas

## Introduction

This case study of Civilian Student Training Program is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“Violent behavior has become almost nonexistent.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

## Challenges

- Sought Nonviolent Crisis Intervention training to:
  - Improve staff skills in managing behaviors

## Environment

- Categorizes their organization / environment as a juvenile corrections facility.

## Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Reduced the use of force by over 50% since implementing CPI techniques.
- Achieved return on investment with CPI by:
  - Improving staff skills and confidence

### Organization Profile

Organization:  
**Civilian Student Training Program**

Organization Size:  
**State & Local**

Industry:  
**Government**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)