

CRISIS PREVENTION INSTITUTE CASE STUDY

Cowichan Valley School District No. 79 – British Columbia, Canada

Introduction

This case study of Cowichan Valley School District No. 79 is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

"CPI is the training of choice for staff development associated with the BC Ministry of Education Guidelines for Restraint and Seclusion. It is an extremely well-researched and planned instructional program training for staff development. It's interesting and engaging for adult learners with an excellent balance between theoretical knowledge and practical interventions."

"CPI improved staff de-escalation skills, overall safety, and has become ingrained in our training."

"Using CPI training has led to improved student outcomes because of an increase in direct instruction time (For instance, test scores, student grades, graduation rates, etc.)."

"CPI has increased staff confidence and decision-making skills in response to complex situations. It has improved staff consistency of response across situations in school settings, which has contributed to better learning outcomes and IEP goal attainments for students. CPI has helped staff come together to work more effectively as a team."

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Meet regulatory compliance
 - Reduce workplace violence rate
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Organization Profile

Organization: Cowichan Valley School District No. 79

Industry: **Educational Institution**

Environment

- Categorizes their school as:
 - A rural school
 - A public school
 - A special education school
 - A general education school

Results

- Decreased the use of physical restraint and seclusion by 75-99% since implementing CPI training
- Agrees that the enhanced content has helped them, their staff, and their
- Achieved return on investment with CPI by: Meeting regulatory compliance
 - Reducing injuries
 - Reducing liability

 - Improving staff skills and confidence

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

Crisis Prevention Institute

Source: Lorna Newman, Assistant Superintendent, Cowichan Valley

School District No. 79

Research by

TechValidate